

COACT

OPERATIONS & MAINTENANCE

Since 1994, COACT has assisted prime DoD contractors in supporting the Missile Defense Agency with enterprise-level technical integration and Ballistic Missile Defense System (BMDS)-level operational integration products and services. COACT analysts supported the definition, development, testing and evaluation of integrated missile defense capabilities and supporting warfighters in the exercise of missile defense readiness, war game command and control procedures, operational concepts, and doctrinal requirements. In addition, COACT analysts provided operational support to the BMDS and IT services to include operations, maintenance and infrastructure development.

Why Choose COACT?

When you choose COACT as a sub-contractor for your DoD contracts, you can provide the government with a comprehensive solution by achieving small business subcontracting acquisition goals while leveraging COACT's demonstrated competence and stability throughout the performance of long term engagements within classified and non-classified environments.

As an SDVOSB, COACT acts as a force multiplier by combining a management perspective that is familiar with DoD operational environments and technical requirements with the acquisition of knowledgeable and qualified personnel. COACT analysts are experienced in achieving the tactical requirements of operations and maintenance tasks associated with complex information systems that support the execution of testing, simulations, and real world missions.



COACT, Inc. is a Service Disabled Veteran Owned Small Business (SDVOSB) and an accredited FedRAMP Third Party Assessment Organization (3PAO), which was founded in 1990, that provides independent verification and validation (IV&V) services in addition to supporting commercial and government clients in understanding and fulfilling their risk management and compliance needs.

COACT Lab is an independent evaluation and test facility accredited by the National Voluntary Laboratory Accreditation Program (NVLAP Lab Code 200416-0) and is accredited for cryptographic and security testing. COACT is ISO 9001:2015 compliant.

MAKE DECISIONS WITH IMPACT



Communications

COACT provided support personnel for managing day-to-day tasks performed by the BMDS Operations Center personnel. In addition to those tasks, COACT analysts supported coordination, architectural design, configuration, installation, maintenance, and testing of networks and equipment. The services provided by COACT supported various BMDS events, flight tests, and real world operations to include maintaining mission and situational awareness.



Cyber Security

COACT provided ISSO support via the application of the Risk Management Framework for JRDC networks at MDA to include remediation activities and the implementation of continuous monitoring strategies to ensure compliance.

COACT analysts supported the analysis of intrusion attempts, provided threat modeling processes, and monitored networks for intrusions and misuse.



Systems Maintenance

COACT supported the installation, maintenance, failure reporting, repair tracking, and testing of all telephony system hardware and software.

COACT also provided technicians to direct, engineer, coordinate, install, maintain, and test security system hardware.



System Administration

COACT provided system administration support across multiple task orders for the MDA to include Ballistic Missile Defense Support Systems, Ground and Flight Test Operations, Joint Forces Command and Control, and the Ballistic Missile Defense System Network Operations and Security Center for daily operations. The administration tasks supported various operational processes including simulations, flight tests, and real world operations.

COACT analysts also supported the coordination, design, installation, configuration, maintenance and testing of network systems, equipment and associated cryptographic components on classified and unclassified networks.



Installations

COACT analysts supported the coordination, installation, maintenance, and testing of fiber and copper hardware throughout the MDA campus on various task orders. COACT personnel maintained the cable infrastructure database and supporting documentation.

In addition, COACT provided installation, maintenance, repair, and configuration services for routers, racks, and communications lines in support of ongoing projects.



Security Engineering

COACT provided security engineering and systems engineering services across multiple task orders for the MDA to include engineering design and documentation development and maintenance support to ensure compliance with and incorporation of multiple levels of security requirements for classified and sensitive information.

COACT security engineers applied security engineering processes that were compliant with security directives and industry standards to support accreditations, risk analyses, network intrusion detection, control implementation, and mitigation activities.

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